

1. General information

Please select the country in which your company is situated

Other, could you please specify?

Enterprise Europe Network - SMEs

2. Use of the Enterprise Europe Network services

Please select the services of the Enterprise Europe Network that your company has used since 2008:

	Used	Not used
Information: Receive information about the EU Internal Market and EU funding opportunities	<input type="radio"/>	<input type="radio"/>
Internationalisation beyond the EU: Receive information about entering new markets outside the EU	<input type="radio"/>	<input type="radio"/>
Feedback: Provide feedback to the European Commission to ensure that future legislation corresponds to the needs of businesses	<input type="radio"/>	<input type="radio"/>
Business co-operation: Receive help with developing international commercial cooperation with other SMEs	<input type="radio"/>	<input type="radio"/>
Innovation and transfer of technology and knowledge: Receive support for becoming more innovative, establishing international research cooperation and/or for the international transfer of technology and knowledge.	<input type="radio"/>	<input type="radio"/>
Encouraging the participation of SMEs in the FP7 or Horizon 2020: Receive help in participating in the EU programmes FP7 or Horizon 2020.	<input type="radio"/>	<input type="radio"/>
"No wrong door" principle: You either got help directly or you have been put in contact with other suitable providers of SME oriented services.	<input type="radio"/>	<input type="radio"/>

**In what year did you first use services of the Enterprise Europe Network?
(Please also select 2008 if services from the Network's predecessors Euro Info Centres and Innovation Relay Centres were already used before 2008)**

2008 2009 2010 2011 2012 2013 2014

**What was the last year that you used services of the Enterprise Europe Network?
(Please also select 2008 if services from the Network's predecessors Euro Info Centres and Innovation Relay Centres were already used before 2008)**

2008 2009 2010 2011 2012 2013 2014

3. Company size and growth in terms of employees

How many people does your company currently (1 January 2015) employ?

How many people did your company employ in [Q3]?

(Please provide your best estimation)

Did the services of the Enterprise Europe Network help you to safeguard jobs or to enhance the number of jobs in your company between [Q3] and now?

Yes

No

4. Company size and growth in terms of turnover

On this page two figures are requested in EURO. Please use the current exchange rate if necessary.

**What was the size of your company in terms of turnover in the year 2014?
(Please provide your answer in EURO.)**

**What was the size of your company in terms of turnover in the year [Q3]?
(Please provide your best estimation in EURO.)**

Did the services of the Enterprise Europe Network help you to safeguard or enhance your turnover between [Q3] and now?

- Yes
- No

5. Usefulness of the Enterprise Europe Network

How important are the following services of the Network for your business?

	Not at all important	Of little importance	Somewhat important	Very important
Information: Receive information about the EU Internal Market and EU funding opportunities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Internationalisation beyond the EU: Receive information about entering new markets outside the EU	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feedback: Provide feedback to the European Commission to ensure that future legislation corresponds to the needs of businesses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Business co-operation: Receive help with developing international commercial cooperation with other SMEs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Innovation and transfer of technology and knowledge: Receive support for becoming more innovative, establishing international research cooperation and/or for the international transfer of technology and knowledge.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Encouraging the participation of SMEs in the FP7 or Horizon 2020: Receive help in participating in the EU programmes FP7 or Horizon 2020.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
"No wrong door" principle: You either got help directly or you have been put in contact with other suitable providers of SME oriented services.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Could you please indicate if the services of the Network have any benefits other than supporting growth in turnover and headcount, and if so, what kind of benefits?

- Yes
- No

If yes, could you please specify?

6. Improvements to the Enterprise Europe Network

Do you consider that the services of the Network have improved over the past seven years?

- Not at all Very little Somewhat To great extent

Has the quality of Network staff that you work with improved over the years?

- Not at all Very little Somewhat To great extent

Does the Network also help you in better understanding the European Commission and its policy?

- Not at all Very little Somewhat To great extent

Did you know that the Enterprise Europe Network is an EU project?

- Yes
 No

Do you have any general suggestions for the future of the Network?

7. End

Thank you very much for completing this survey.
Your ideas are very much appreciated.

Please inform us if you would like to receive a copy of the evaluation report by sending an email to: s.zegel@technopolis-group.com